

Neshaminy Manor Window Visitations

Neshaminy Manor will facilitate scheduled window visitations to support the emotional and psychosocial-well-being for residents, while maintaining the health, wellness, and safety of all. We will be orchestrating this as per DOH, CDC, and CMS guidelines. We are excited to get this in place and understand the urgency to make this happen!

Sign Up Genius

- An email will be sent out to the #1 emergency contact with a link and instructions on how to sign up for a successful visit through **Sign Up Genius**. The link and instructions will also be posted on the county website. Please look for this information on Monday's 7/13/2020 email.

Window Visit

- A designated area in the front of the building will be used for window visits.
- Visitors must bring their personal cell phone to communicate with resident through the window. A cell phone will be provided for the resident to use.
- A maximum of 2 visitors are permitted to visit during the scheduled time slot.
- Each unit will have a specific day designated for scheduling. Visits will be scheduled every hour beginning at 10 & 11am. There will be a break in scheduling for lunch, and visits will resume at 2pm until 6pm. The schedule of the visit will go as followed:
 - ❖ 10:00-10:15am residents will be escorted to the front lobby in the designated visitation area.
 - ❖ 10:15-10:45am residents and visitors will meet for a maximum of 30 minutes.
 - ❖ 10:45-11:00am resident will be escorted back to their room and meeting areas and chairs will be thoroughly cleaned and sanitized once the visit is complete.
- Visitation area will be monitored by staff.
- Each resident is permitted to have 1 scheduled visit until all residents are given the opportunity to meet with their loved ones.

Residents

- Residents will be escorted to the front lobby for visitations and will be provided with a phone to communicate with their visitors.

Visitors

- Visitors are asked to wait in their car or designated waiting area at the front of the building. DO NOT Enter Building.
- Mask must be worn at all times unless talking with resident through the phone during visitation.
- Each visitor will sign in with a staff member